

July 6, 2009

Mr. Charles Terrini, Chief Clerk/Administrator SC Public Service Commission 101 Executive Center Dr., Suite 100 Columbia, SC 29211

RE: 2Q2009 Service Quality Reports for CLEC Operations

Dear Mr. Terrini:

In accordance with current Commission Regulations 106-618 and 103-619, I have submitted the above referenced reports to the ORS under the Commission's standing protective order adopted by the Commission in Docket No. 2007-375-C. The reports have been filed with the ORS in both a proprietary confidential form and in a redacted public version; however, a copy of these reports (public or proprietary) have not been filed with the Commission.

FTC Diversified Services, Inc. is committed to achieving, and exceeding, the service performance goals as established by Commission Regulations and by our customer expectations. Thank you for your cooperation and understanding.

Sincerely.

Ronald K. Nesmith

External Affairs & Chief Regulatory Officer

S. C. PUBLIC SERVICE COMMISSION

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July 6, 2009

Mr. Charles Terrini, Chief Clerk/Administrator SC Public Service Commission 101 Executive Center Dr., Suite 100 Columbia, SC 29211

RE: 2Q2009 Service Quality Reports for ILEC Operations

Dear Mr. Terrini:

In accordance with current Commission Regulations 106-618 and 103-619, I have submitted the above referenced reports to the ORS under the Commission's standing protective order adopted by the Commission in Docket No. 2007-375-C. The reports have been filed with the ORS in both a proprietary confidential form and in a redacted public version; however, a copy of these reports (public or proprietary) have not been filed with the Commission.

Farmers Telephone Cooperative, Inc. is committed to achieving, and exceeding, the service performance goals as established by Commission Regulations and by our customer expectations. Thank you for your cooperation and understanding.

Sincerely,

Ronald K. Nesmith

External Affairs & Chief Regulatory Officer

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